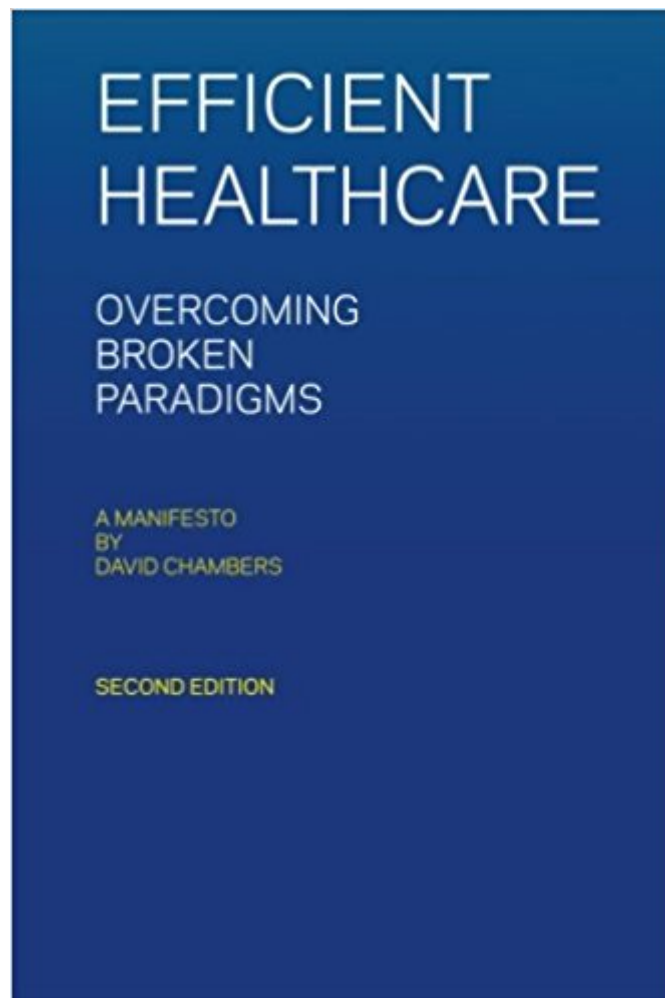




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# Efficient Healthcare Overcoming Broken Paradigms: A Manifesto By David Chambers



## Synopsis

What if changes to our healthcare facilities actually improved the way care is delivered, allowing providers to increase the quality of care and the predictability of outcomes while also significantly decreasing the costs to provide that care? What if the resulting facility were also less expensive and faster to produce? Could this building provide a safer environment and be itself a quality space? If the answers to these questions are yes, then the building is far more than a solution to providing greater capacity: it is the engine that can empower a whole new model of care in this country and beyond. This manifesto explores the ways we could literally leapfrog our current crisis in healthcare to provide quality care to everyone who needs it, achieve great outcomes for patients while effectively managing costs. It does so by bringing forward a tool we have overlooked: architecture.

## Book Information

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## Customer Reviews

A registered architect, Mr. Chambers has devoted the majority of his 30+ year professional career to the healthcare field. For over twenty years he has evolved architectural planning concepts through envisioning optimized patient flows as the value stream, driving out waste and enhancing quality outcomes. Mr. Chambers has developed this approach by bringing together high-level multidisciplinary care teams to map these flows. This planning approach has been recognized for its high value outcomes both nationally and internationally. In addition to overseeing several billion dollars of planning implementations for acute and ambulatory care centers, Mr. Chambers is named as a source for the Healthcare Advisory Board and the Rice University Building Institute. He consults with international healthcare authorities, presents at national symposiums and international congresses, was named one of the Twenty who are making a difference in Healthcare Design

Magazine as well as Who's Who in Facility Management for facilities with more than 500 beds in Facility Care Magazine. His planning concepts have led to one-stop patient intake centers, integrated interventional services platforms, and deeper implementation of acuity adaptable inpatient nursing platforms. --This text refers to an out of print or unavailable edition of this title.

"Ultimately, the real cost of health care is that we fail to serve those who need it because we can't afford to." Now that the national discussion has moved from legislating nearly-universal coverage to "How do we pay for skyrocketing health care costs?!" that consume 17% of GDP and but produce few sellable goods, the release of Dave Chambers's manifesto is well-timed. And Chambers is just the right person to write it: his credentials include a degree in architecture and nearly a decade as Sutter Health's Director Planning Architecture and Design, during which time Sutter has undertaken to do - quite successfully - exactly what Chambers recommends. He was also a recent critical-care heart patient, giving him credibility on both sides of the health care delivery experience. So these recommendations grow out of the real-world experience of his own health care experience and the real-world successes realized in Northern California at one of the region's largest health care providers. From the Introduction by Rice University's Joe Powell and Lars Lerup: "We can almost see Chambers' body on its gurney being shuttled along those red direction lines on the floor in the hospital, aching for attention and care, while his brain is crying: 'Stop this flow. Make the world circulate around me, the patient, not the other way around!'" Chambers' thesis is that health care cost increases are unsustainable and that reining them in requires redesigning health care delivery systems around the patient, using proven Lean principles and methods (not as a panacea, but as a paradigm, an operating system for delivering value to providers while reducing waste). Lean has revolutionized manufacturing and is now the accepted production system method worldwide. Lean principles and methods have been proven to work both in health care delivery and in the construction of health care facilities. Chambers describes the nexus between Leaning up health care delivery and building or remodeling Lean facilities to facilitate the delivery of those Lean health care delivery methods. Chambers does not advocate little changes ("incrementalists need not apply"). His book explores ways to "leapfrog" the current crisis into an achievable new paradigm. This book is both the case for making the paradigm shift and the blueprint. Chambers advocates a re-evaluation of the value stream of health care delivery, the self-assembly of multidisciplinary study teams to really get smart about what we do (and continually assess the legitimacy of new strategies as they are implemented), and using a new paradigm for design and construction to get us there. Currently, health care is based on departmentalization. "This fragmented model is one of the most

significant reasons that health care has failed to achieve the efficiencies of other industries." "What if the building that houses clinical programs were to reduce the staffing needs and required cycle times for care per outcome by 50% or even more? What if the resulting facility were also less expensive (as measured by costs per area and by reductions of more than 30% in the area required) and faster to produce?...it is the engine that can empower a whole new model of care in this country and beyond... in the reinvention of health care facilities...breaking down departmental barriers by driving toward integrated comprehensive care delivery, it becomes a phenomenal value proposition...streamlined care that is high quality, and with minimal waste." As Chambers acknowledges, the changes advocated in these pages are occurring today, but too slowly. He offers specific case studies in understandable language with diagrams that have meaning to health care professionals and the patients they serve. This is the future of health care in the U.S. There is no time to waste. Read, implement, repeat.

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